

PIA 0.0

Agency Summary

ARIZONA PIONEERS' HOME

Dale Sams, Interim Superintendent

Arizona Pioneers' Home (928) 277-2721 ext.11

ARS § 41-921

**Mission:**

*To provide a home for Arizona pioneers and disabled miners that delivers the optimal physical, emotional, and spiritual care in a homelike and compassionate environment. Quality of care is provided in a professional manner, protecting dignity and honoring the personal directives of each resident in life as well as death while considering the uniqueness of each individual.*

**Description:**

The Arizona Pioneers' Home was established in 1909 by the Territorial government of Arizona as a home for the aged and infirm to repay the faithful and longtime Arizona residents who helped pioneer and build the state. It opened its doors in 1911. In 1929, the scope of the home was broadened to also be Arizona's hospital for disabled miners. The Arizona Pioneers' Home is a continuing care retirement home presently serving 105 Arizona pioneers and disabled miners. The Pioneers' Home employees provide direct nursing care, food service, activities, social services, housekeeping, laundry, maintenance, business and administrative services and support to the residents, and strive to meet state and federal nursing facility standards through modeling best practices. The Home is surveyed each year by the Arizona Department of Health Service's Office of Long Term Care.

◆ **Goal 1** To increase the visibility, awareness and admissions of the Arizona Pioneers' Home to residents of Arizona counties, other than Yavapai County.

- Objective: 1 FY2017: Continue to provide information of various types to potential residents outside Yavapai County.
- FY2018: Continue to provide information of various types to potential residents outside Yavapai County.
- FY2019: Continue to provide information of various types to potential residents outside Yavapai County.

Performance Measures	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
Number of residents from counties other than Yavapai and Maricopa.	1	5	8

Explanation: Increase number of inquiries from outside Maricopa and Yavapai counties.

◆ **Goal 2** To enhance the internal and external restoration and décor of the Home to maintain its historic presence and preservation and maintain structural integrity.

- Objective: 1 FY2017: Continue maintenance and repair to maintain internal/exterior structural integrity and décor
- FY2018: Continue maintenance and repair to maintain internal/exterior structural integrity and décor
- FY2019: Continue maintenance and repair to maintain internal/exterior structural integrity and décor

Performance Measures	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
Maintain internal and external Integrity and décor of the Home with respect to historical significance.	1	1	2

Explanation: Complete energy performance and savings contract.

◆ **Goal 3** To provide care and services that meets or exceeds the highest standards and best practices for long-term care.

- Objective: 1 FY2017: Number of deficiencies less than or equal to five.
- FY2018: Number of deficiencies less than or equal to two.
- FY2019: Number of deficiencies less than or equal to two.

Performance Measures	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
Number of citations from inspections	0	0	0

Residents rating of good or excellent (percent) 99 99 99

◆ **Goal 4** To maintain the efficacy of services provided in the most cost conscious manner.

- Objective: 1 FY2017: Maintain monthly increase of cost per resident to less than or equal to 4 percent
- FY2018: Maintain monthly increase of cost per resident to less than or equal to 6 percent
- FY2019: Maintain monthly increase of cost per resident to less than or equal to 7 percent

Performance Measures	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
Average census	101	102	105

**AGENCY SUMMARY**

**Program:** PIA 0 . 0 ARIZONA PIONEERS' HOME  
**Director:** Dale Sams, Interim Superintendent  
**Phone:** Arizona Pioneers' Home (928) 277-2721 ext.11  
**Statute:** ARS § 41-921

**Mission:**

*To provide a home for Arizona pioneers and disabled miners that delivers the optimal physical, emotional, and spiritual care in a homelike and compassionate environment. Quality of care is provided in a professional manner, protecting dignity and honoring the personal directives of each resident in life as well as death while considering the uniqueness of each individual.*

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◆ **Goal:** 1 To increase the visibility, awareness and admissions of the Arizona Pioneers' Home to residents of Arizona counties, other than Yavapai County.

**Objectives:** 1 2017 Obj: Continue to provide information of various types to potential residents outside Yavapai County.  
 2018 Obj: Continue to provide information of various types to potential residents outside Yavapai County.  
 2019 Obj: Continue to provide information of various types to potential residents outside Yavapai County.

**Performance Measures:**

ML	Budget	Type	FY 2016 Actual	FY 2017 Estimate	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate		
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OC	Number of residents from counties other than Yavapai and Maricopa.	20	20	1	5	8

◆ **Goal:** 2 To enhance the internal and external restoration and décor of the Home to maintain its historic presence and preservation and maintain structural integrity.

**Objectives:** 1 2017 Obj: Continue maintenance and repair to maintain internal/exterior structural integrity and décor  
 2018 Obj: Continue maintenance and repair to maintain internal/exterior structural integrity and décor  
 2019 Obj: Continue maintenance and repair to maintain internal/exterior structural integrity and décor

**Performance Measures:**

ML	Budget	Type	FY 2016 Actual	FY 2017 Estimate	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate		
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OC	Maintain internal and external integrity and décor of the Home with respect to historical significance.	1	1	1	1	2

◆ **Goal:** 3 To provide care and services that meets or exceeds the highest standards and best practices for long-term care.

**Objectives:** 1 2017 Obj: Number of deficiencies less than or equal to five.  
 2018 Obj: Number of deficiencies less than or equal to two.  
 2019 Obj: Number of deficiencies less than or equal to two.

**Performance Measures:**

ML	Budget	Type	FY 2016 Actual	FY 2017 Estimate	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate		
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	QL	Number of citations from inspections	2	0	0	0	0
2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	OC	Residents rating of good or excellent (percent)	98	98	99	99	99

◆ **Goal:** 4 To maintain the efficacy of services provided in the most cost conscious manner.

**Objectives:** 1 2017 Obj: Maintain monthly increase of cost per resident to less than or equal to 4 percent  
 2018 Obj: Maintain monthly increase of cost per resident to less than or equal to 6 percent  
 2019 Obj: Maintain monthly increase of cost per resident to less than or equal to 7 percent

**Performance Measures:**

ML	Budget	Type	FY 2016 Actual	FY 2017 Estimate	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate		
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	EF	Average census	98	102	101	102	105
2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	OC	Monthly cost per resident (in dollars)	4,960	5,250	5,142	5,250	5,250

## Budget Related Performance Measures

### Arizona Pioneers' Home

**Agency:** 0.0 ARIZONA PIONEERS' HOME  
**Contact:** Dale Sams, Interim Superintendent (928) 277-2721  
**2nd Contact:** Dale Sams, Interim Superintendent (928) 277-2721  
**Statute:** ARS § 41-921

ML	Budget	Type	Performance Measure	FY 2016 Actual	FY 2017 Estimate	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	EF	Average census	98	102	101	102	105
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	QL	Number of citations from inspections	2	0	0	0	0
<input type="checkbox"/>	<input checked="" type="checkbox"/>	OC	Monthly cost per resident (in dollars)	4,960	5,250	5,142	5,250	5,250
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	OC	Residents rating of good or excellent (percent)	98	98	99	99	99

# Revised Performance Measure Descriptions

The following performance measures are budget related. Unlike non-budget related performance measures, agencies can't change the last published description themselves. Therefore, they've entered a revised description which should be reviewed. If appropriate, update the performance measure's description with the agency's revised description in OSPB's "centralized" AZIPS. Be sure your team leader, OSPB management and JLBC have approved of the change, since this will be published. This report checks for revisions across all agencies. Please communicate with the agency about the outcome of their request to add, change or delete performance measures and/or their descriptions.

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Agency:

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Program:

Subprogram:

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Goal:

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Objective:

Performance Measure Last Published Description & Agency's Revised Description

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PM  
Type

Original:

Revised:

# Agency 5-Year Plan

**Issue 1** Challenges in increasing the proportion of resident admissions from counties other than Maricopa and Yavapai counties.

**Description:** The Arizona Pioneers' Home has, over the years, had a disproportionate number of residents from Yavapai County applying for and being admitted to the Home. This is partially due to many Arizona residents retiring to Yavapai County prior to admission as well as the many active mines in the county. The Home actively seeks opportunities to increase awareness of and admissions to the Home to residents of the state residing in counties other than Maricopa and Yavapai.

**Solutions:**

The Home's staff will provide information to all types of groups and organizations about admission criteria at every opportunity. The Home's staff will attend statewide conferences related to Health Care as appropriate in disseminating information and awareness of the Arizona Pioneers' Home.

**Issue 2** To enhance the internal and external restoration and décor of the Home to maintain its historic presence and functional lifetime.

**Description:** Much of the Home's building is over 101 years old requiring much upkeep to repair and maintain.

**Solutions:**

Recently new resident chairs in the lobby have been purchased. Updating medical equipment and purchasing needed equipment will be taking place. We will also be assessing some bathroom remodels this FY. Fund issues have been submitted to address Maintenance needs of the building.

**Issue 3** To provide care and resident services that meet or exceed the highest standards and best-practice standards for long-term care.

**Description:** The Home is dedicated to providing the highest level of health care to its' residents.

**Solutions:**

The Home will hire and retain the best staff available and provide on-going training and counseling to obtain the highest level outcomes. The Pioneers' Home Nursing Administration with support and input from the Superintendent have implemented an improved QA/QI program addressing major issues in nursing in particular but with other departments also. We continuously look to improve resident safety, satisfaction and quality of life issues. During the past year significant effort was pursued to reduce resident falls with excellent success. The Home is providing on-site medical provider care to the major portion of the Home's residents resulting in a very short waiting period for a resident to receive care and doing so in a cost efficient manner but reducing transportation and other associated costs.

**Issue 4** To maintain the provision of services in the most cost effective manner.

**Description:** Administration of the Pioneers' Home seeks to provide the highest level of services to its' residents in a cost effective manner.

**Solutions:**

While health care cost, food costs and medication cost of seen very significant cost increases over the past years the Home's staff is encouraged to actively seek methods of fiscal savings while ensuring that training and tools necessary to perform their jobs are available. The Home requires residents to have Medicare and a supplemental Medicare insurance program to defer costs as well as an active prescription plan through Medicare D or the Veteran's Administration to provide medication coverage. In addition the Home charges residents for any over the counter medications which are not covered by Medicare D or the VA. The Home splits, 50/50 dental and vision procedures up to a maximum of \$1000 Home assistance, lifetime for each resident.

## Resource Assumptions

	FY2020 Estimate	FY2021 Estimate	FY2022 Estimate
<b>Full-Time Equivalent Positions</b>	105.0	105.0	105.0
<b>General Fund</b>	0.0	0.0	0.0
<b>Other Appropriated Funds</b>	7,105.0	7,500.0	7,800.0
<b>Non-Appropriated Funds</b>	6.2	6.4	6.6
<b>Federal Funds</b>	0.0	0.0	0.0